



ROLLATOR

EZ-FOLD

## INSTRUCTION GUIDE



COMPLETE BALANCE  
SUPPORT



COMFORTABLE  
TEMPORARY SEAT



HEIGHT ADJUSTABLE



300 POUND  
WEIGHT CAPACITY

**ALL INSTRUCTIONS ENCLOSED MUST  
BE READ, UNDERSTOOD, BEFORE USE.**

*walk safely.  
walk in style.*

## EZ-FOLD ROLLATOR



### CONTENTS:

Carefully remove the Rollator frame and parts from the box and inspect them for any damage or missing parts that may have resulted from shipping.

Call 1.844.277.6191 TOLL FREE with any questions.

### PARTS INSIDE BOX:

- (1) Rollator (wheels, legs, already attached)
- (1) Carry bag
- (1) Instruction Guide (Must be read **completely** before use)

live actively  
**Juvo**<sup>®</sup>



## ASSEMBLY INSTRUCTIONS:

1. Lay the unit down on its side (Image 1).
2. Unscrew the star knobs above the front wheels. Flip the wheels down 90 degrees into position. Make sure the hole in the wheel aligns with the hole in the metal frame.
3. Lift up on the hinged metal latch and release the pin (Image 3) to unfold the rear leg. Drop the leg into straight, fixed position. **Push pin should be in the hole.**
4. Re-insert pin into hole through metal frame and leg, from inside-out.

**Make sure that metal latch on pin crosses over the top of the leg and covers the pin on other side, to secure it in place. (image 3)**

5. Repeat for other leg.
6. Bring Rollator to standing position.
7. Open and push down on sides of seat until locked in place (image 4).
8. Place bag over plastic extensions at the front of the seat with bag opening facing toward the front.
9. Finished look (image 5)

## OPERATING INSTRUCTIONS:

### 1. TO OPEN ROLLATOR (IF FOLDED)

- Place unit upright on floor
- Push down on sides of seat until unit opens fully and locks in place (see image 4)

### 2. TO CLOSE, FOLD ROLLATOR

- Lift seat straight up using nylon strap handle on center of seat, until unit folds (see image 6)

### 3. TO CLOSE, FOLD ROLLATOR FOR STORAGE, TRANSPORT

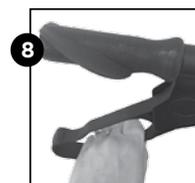
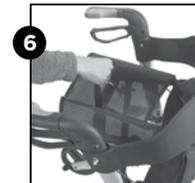
- Repeat operating instructions #2 (above).
- Reverse step 2-5, assembly instructions

### 4. BRAKES

- Squeeze the brakes to stop the Rollator. (See image 7).
- Push the brakes straight down to the locking position. (See image 8).
- BRAKES MUST BE IN THE LOCKED POSITION WHENEVER SITTING ON THE ROLLATOR. ALWAYS ENGAGE, DISENGAGE BRAKES SIMULTANEOUSLY.

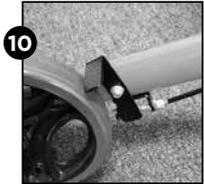
### 5. HANDLE BARS

- To determine handle height—user should stand behind Rollator with arms hanging at sides and both feet lined up with the rear wheels (Image 9). Rollator handles should be even with the user's wrist.
- Adjusting handle height—depress push pin on the outside of each handle tube. Make sure push pin is fully engaged and that handles are the same height (image 10).



#### 4. CHECK HAND BRAKES

- Hand Brakes should be in working order after assembly
- Check Hand Brakes periodically for proper function
- Squeeze the Hand Brakes and check to ensure that the metal brake shoes engage the wheels and stop the Rollator. (see image 11)
- Push the Hand Brakes **DOWN** into their locking position and check to ensure that the metal brake shoes engage the wheels and stop the Rollator (see image 11)



#### 5. HAND BRAKE ADJUSTMENT

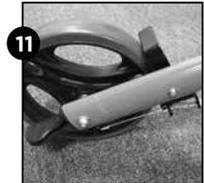
- Hand Brakes should be in working order after assembly.
- However brakes can loosen during normal use

##### TIGHTEN BRAKES

- Place Rollator upright on floor
- Loosen nut at top of brake shoe assembly, near wheel. Turn **counter-clockwise** until desired tension is achieved (see image 12)
- **Test by squeezing hand brake — ensure that metal brake shoe fully engages the wheel.**

##### LOOSEN BRAKES

- Place Rollator upright on floor
- Loosen nut at top of brake shoe assembly, near wheel. Turn **clockwise** until desired tension is achieved (see image 12)
- **Test by squeezing hand brake — ensure that metal brake shoe fully engages the wheel.**



#### SAFETY PRECAUTIONS:

1. READ ALL ASSEMBLY, OPERATING INSTRUCTIONS BEFORE USE
2. Please make sure the Rollator is opened fully and the seat frame is pushed down until it snaps in place.
3. Make sure all knobs, nuts, bolts, pins are fully tightened. Check regularly to ensure they are secure at all times.
4. Make sure handle bars are in the same height position and Rollator is level. Make sure push pins on handle bar arms are fully engaged in respective holes.
5. Test the Rollator for stability before applying full weight.
6. Test brakes before using
7. ALWAYS LOCK BRAKES BEFORE SITTING, please refer to Operating Instructions #4 (image 8).
8. Replace tires when significantly worn or damaged
9. Caution: Keep hands clear of frame when folding
10. Maximum weight capacity 300 lbs.

**Call Juvo Products  
Customer Service  
Toll Free: 1.844.277.6191  
with any questions**

**JUVO PRODUCTS, LLC ROLLATOR  
LIMITED LIFETIME WARRANTY**

Juvo takes great pride in providing products of superior quality, design and function.

This Limited Lifetime Warranty applies to Rollator products manufactured by or on behalf of Juvo Products, LLC, (Juvo), under the brand name "Juvo®" and referred to in this Limited Lifetime Warranty as "Product."

Product is warranted to be free from defects in materials and workmanship for so long as the original owner owns such Product. In the event of any such defect during the warranty period, Juvo® will remedy the defect as described herein, without charge to the purchaser, as soon as practicable. The remedy will consist of repair or replacement of the Product, or refund of the purchase price, at the discretion of Juvo® after opportunity to inspect the alleged defect or photographs thereof. All freight and labor charges will be the responsibility of the purchaser.

This Limited Lifetime Warranty applies to the original owner only and is non-transferable. This Limited Warranty does not cover:

- Labor for any inspection.
- Labor for replacement of any defective item(s).
- Incidental or consequential damages.
- Minor cosmetic defects, which do not affect performance or integrity of a part or the entire Product.
- Non-durable parts that are subject to normal wear and tear, such as Wheels, Hand Grips, Padding, Cables-Brakes, Upholstery, Bag, Plastic Parts.
- Vandalism, improper use, or negligence of the owner.
- Scratches or scrapes to materials or parts, dents, tears in fabric, or other issues that arise out of normal use of the Product.

This Limited Lifetime Warranty applies to Product purchased for personal use only. Product purchased for institutional multi-use environments are excluded from this warranty.

Juvo® Products have been designed for safety and quality. Any modifications made to the original Product could damage the structural integrity of the unit leading to failure and possible injury. Modification of the original Product voids any and all warranties and Juvo® assumes no liability for any modified Products or consequences resulting from failure of a modified Product.

Warranty Claims: The purchaser must notify Juvo directly of any claims under this Limited Lifetime Warranty within seven (7) days following the discovery of the problem. To make a claim under this Limited Lifetime Warranty, the Buyer should contact Juvo Products, LLC at:

**111 North Street, Suite 205  
Barrington, Illinois 60010  
Attention: Customer Service**

**CUSTOMER SERVICE: 844.277.6191 TOLL FREE**

A copy of the original purchase receipt should accompany any claim under this Limited Lifetime Warranty.

Juvo shall have no obligations under this Limited Lifetime Warranty if the purchaser fails or refuses to reasonably cooperate in Juvo's investigation of the claim (such as failing to provide photographs and or written documentation of the claim). If Juvo determines there are defects covered by this Limited Lifetime Warranty, Juvo will have up to thirty (30) days after receipt of notification to process the purchaser's claim.

This Warranty gives you specific legal rights. You may have other rights as well which vary from state to state or province to province. This warranty excludes all consequential damages, however, some states do not allow the limitation or exclusion of consequential damages and therefore this limitation may not apply to you.



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