



ROLLATOR  
STANDARD MODEL

## INSTRUCTION GUIDE



**COMPLETE BALANCE  
SUPPORT**



**COMFORTABLE  
TEMPORARY SEAT**



**HEIGHT ADJUSTABLE**



**300 POUND  
WEIGHT CAPACITY**

**ALL INSTRUCTIONS ENCLOSED MUST  
BE READ, UNDERSTOOD, BEFORE USE.**

walk safely.  
walk in style.

## STANDARD ROLLATOR



live actively  
**Juvo**<sup>®</sup>

### CONTENTS:

Carefully remove the Rollator frame and parts from the box and inspect them for any damage or missing parts that may have resulted from shipping.

### PARTS INSIDE BOX:

- (1) Rollator Frame with Bag and Seat (See image 1).
- (1) Padded Backrest (see image 2).
- (2) Front Leg-Wheel Part, marked 'L' for Left and 'R' for Right (see image 3).
- (2) Rear Leg-Wheel Part with Cable, Handle and Hand Brake, marked 'L' for Left and 'R' for Right (see image 4).
- (4) Leg-Wheel Adjustment Knobs - longer, and (2) Handle Adjustment Knobs - shorter (see image 5).

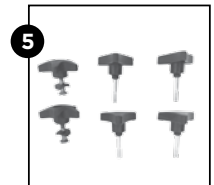
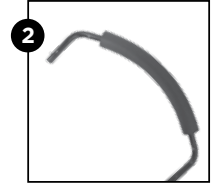
### ASSEMBLY INSTRUCTIONS:

#### 1. OPEN THE FRAME

- Place frame on the floor with top of seat facing up, (see image 6).
- Spread frame out, lift up padded seat and press down on bottom of storage bag. User will feel folding bar. Push down on folding bar until it locks in place, (see image 6).

#### 2. INSERT PADDED BACKREST

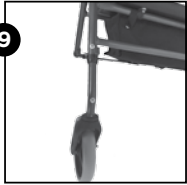
- Insert Padded Backrest into the plastic backrest hinges, (see image 7).
- Using thumb, press down on the push button and slide the Padded Backrest into the hinge until the buttons engage into the hinge holes. Ensure that the push buttons fully engage in the hinge holes.
- Pull up on the Padded Backrest to ensure it is properly installed
- **Note:** Padded Backrest can be folded up when not in use





### 3. INSERT FRONT WHEELS

- Turn Rollator frame over so that it rests on it's back (Juvo logo on front of padded seat should be facing up), (see image 8).
- Insert the right front Leg-Wheel Part labeled 'R' into the frame tubing so that it matches up with the letter 'R' on the frame leg, (see image 9).
- Press down on the push button and slide the Leg-Wheel Part to your desired height position, (see recommended seat height below).
- Repeat process, above, for left front Leg-Wheel Part, labeled "L".
- Make sure that the push button is fully engaged in the hole for both Leg-Wheel Parts and that the legs are even.
- Once desired height is achieved, insert one of the (4) Leg-Wheel Adjustment Knobs, threading from the outside for both leg-wheel parts, (see image 10). Tighten firmly.



### 4. ATTACH REAR LEG-WHEEL PARTS (WITH BRAKES):

- With Rollator still resting on it's back, insert the right rear Leg-Wheel Part, (with handle and brake), labeled 'R' into the frame tubing so that the Leg-Wheel Part matches up with the letter 'R' on the frame leg, (see image 11).
- Press down on the push button and slide the rear Leg-Wheel Part to your desired height position. Refer to Recommended Seat Height Instructions, next section.
- Insert one of the (4) Leg-Wheel Adjustment Knobs, threading from the outside, (see image 10). Tighten firmly.
- Repeat above steps to attach the second rear Leg-Wheel Part (with handle and brake), (labeled L).
- Turn Rollator right side up. Make sure the Rollator is level and that all four Leg-Wheel Parts are in the same position on the frame, and that the (4) Leg-Wheel Adjustment Knobs are **firmly tightened**.

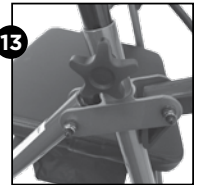
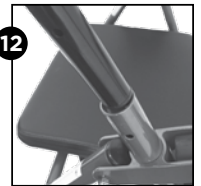
### 5. RECOMMENDED SEAT HEIGHT:

- The user's feet should be flat on the ground when properly seated on the Rollator.
- There are three height adjustment positions on the Juvo Rollator.
- Seat height on the Rollator is determined by the positioning of the Leg-Wheel Parts, front and back, on the frame.
- The first position, as the Leg-Wheel Part engages the frame leg, is the tallest position, for taller people.
- The second position, as the Leg-Wheel Part enters the frame leg, is the middle position, for people of medium height.
- The third position, as the Leg-Wheel Part enters the frame, is the last position, for people of shorter height.
- Make sure to test different positions to find the proper height adjustment.
- Make sure that Rollator is level after adjustments



### 6. INSERT HANDLES:

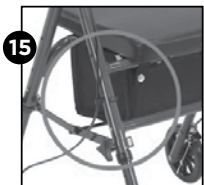
- Take Handle attached to "R" Leg-Wheel Part and insert handle tube into frame by sliding into open tube in frame, (see image 12).
- To secure, thread one of the (2) Handle Adjustment Knob **bolts** from the **inside** of the frame, **outward**. The bolt head rests in an opening of the same shape. Bolt head should be flush with metal tube. Insert plastic washer and Tightening Knob onto bolt from outward side of tubing. Tighten firmly, (see image 13).
- Repeat above steps to insert second, "L" Handle.





### 7. DETERMINING HANDLE HEIGHT:

- User should stand behind Rollator with their arms hanging at their side and both feet lined up with the rear wheels, (see image 14).
- Rollator handles should be even with the wrist of the user.
- Adjust Handle Tube positions accordingly, per Insert Handles instructions above.



### 8. CABLE CLIP

- Rollator comes with two Cable Clips to keep brake cables secured to side of unit, (see image 15).
- Make sure that both brake cables are connected to the Cable Clips on both front left and front right frame sections, (see image 15).



## OPERATING INSTRUCTIONS:

### 1. TO OPEN ROLLATOR

- Place unit upright on floor.
- Lift up Padded Seat and press down on bottom of Storage Bag. User will feel Folding Bar. Push down on Folding Bar until it locks in place, (see image 16).

### 2. TO CLOSE, FOLD ROLLATOR

- Lift up on Padded Seat.
- Lift up on the nylon handle at bottom of Storage Bag. This engages the Folding Bar, (see image 16).

### 3. BRAKES

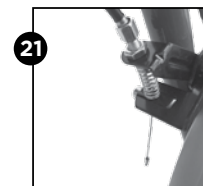
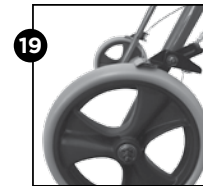
- Squeeze the brakes to stop the Rollator, (see image 17).
- Push the brakes straight down to the locking position, (see image 18).



- BRAKES MUST BE IN THE LOCKED POSITION WHENEVER SITTING ON THE ROLLATOR. ALWAYS ENGAGE, DISENGAGE BRAKES SIMULTANEOUSLY.

### 4. CHECK HAND BRAKES

- Hand Brakes should be in working order after assembly
- Check Hand Brakes periodically for proper function
- Squeeze the Hand Brakes and check to ensure that the metal brake shoes engage the wheels and stop the Rollator, (see images 19 and 20).
- Push the Hand Brakes DOWN into their locking position and check to ensure that the metal brake shoes engage the wheels and stop the Rollator, (see images 19 and 20).



### 5. HAND BRAKE ADJUSTMENT

- Hand Brakes should be in working order after assembly.
- However brakes can loosen during normal use

#### TIGHTEN BRAKES

- Place Rollator upright on floor
- Loosen nut at top of brake shoe assembly, near wheel. Turn **counter-clockwise** until desired tension is achieved, (see image 21).
- Test by squeezing hand brake — ensure that metal brake shoe fully engages the wheel.

#### LOOSEN BRAKES

- Place Rollator upright on floor
- Loosen nut at top of brake shoe assembly, near wheel. Turn **clockwise** until desired tension is achieved, (see image 21).
- Test by squeezing hand brake — ensure that metal brake screw fully engages the wheel.

## SAFETY PRECAUTIONS:

1. READ ALL ASSEMBLY, OPERATING INSTRUCTIONS BEFORE USE
2. Please make sure Rollator is fully opened, seat is down and the Folding Bar under seat is pushed down, locked into position
3. Make sure all knobs, nuts, bolts are fully tightened. Check regularly to ensure they are secure at all times
4. Make sure Leg-Wheel Parts are in same height position; Rollator is level
5. Test Rollator for stability before applying full weight to hand grips
6. Test brakes before using
7. ALWAYS LOCK BRAKES BEFORE SITTING, please refer to Operating Instructions, #3 Brakes and Image 18
8. Replace tires when significantly worn or damaged
9. This Rollator is a walking aid only. **It is not designed as a Transport Chair or Wheelchair and therefore is not intended for one person to push another while seated**
10. Caution: Keep hands clear of frame when folding

## JUVO PRODUCTS, LLC ROLLATOR LIMITED LIFETIME WARRANTY

Juvo takes great pride in providing products of superior quality, design and function.

This Limited Lifetime Warranty applies to Rollator manufactured by or on behalf of Juvo Products, LLC, (Juvo), under the brand name "Juvo®" and referred to in this Limited Lifetime Warranty as "Product."

Product is warranted to be free from defects in materials and workmanship for so long as the original owner owns such Product. In the event of any such defect during the warranty period, Juvo® will remedy the defect as described herein, without charge to the purchaser, as soon as practicable. The remedy will consist of repair or replacement of the Product, or refund of the purchase price, at the discretion of Juvo® after opportunity to inspect the alleged defect or photographs thereof. All freight and labor charges will be the responsibility of the purchaser.

This Limited Lifetime Warranty applies to the original owner only and is non-transferable. This Limited Warranty does not cover:

- Labor for any inspection.
- Labor for replacement of any defective item(s).
- Incidental or consequential damages.
- Minor cosmetic defects, which do not affect performance or integrity of a part or the entire Product.
- Non-durable parts that are subject to normal wear and tear, such as Wheels, Hand Grips, Padding, Cables-Brakes, Upholstery, Bag, Plastic Parts.
- Vandalism, improper use, or negligence of the owner.
- Scratches or scrapes to materials or parts, dents, tears in fabric, or other issues that arise out of normal use of the Product.

This Limited Lifetime Warranty applies to Product purchased for personal use only. Product purchased for institutional multi-use environments are excluded from this warranty.

Juvo® Products have been designed for safety and quality. Any modifications made to the original Product could damage the structural integrity of the unit leading to failure and possible injury. Modification of the original Product voids any and all warranties and Juvo® assumes no liability for any modified Products or consequences resulting from failure of a modified Product.

Warranty Claims: The purchaser must notify Juvo directly of any claims under this Limited Lifetime Warranty within seven (7) days following the discovery of the problem. To make a claim under this Limited Lifetime Warranty, the Buyer should contact Juvo Products, LLC at:

**111 North Street, Suite 205  
Barrington, Illinois 60010  
Attention: Customer Service**

**TOLL FREE CUSTOMER SERVICE: 844.277.6191**

A copy of the original purchase receipt should accompany any claim under this Limited Lifetime Warranty.

Juvo shall have no obligations under this Limited Lifetime Warranty if the purchaser fails or refuses to reasonably cooperate in Juvo's investigation of the claim (such as failing to provide photographs and or written documentation of the claim). If Juvo determines there are defects covered by this Limited Lifetime Warranty, Juvo will have up to thirty (30) days after receipt of notification to process the purchaser's claim.

This Warranty gives you specific legal rights. You may have other rights as well which vary from state to state or province to province. This warranty excludes all consequential damages, however, some states do not allow the limitation or exclusion of consequential damages and therefore this limitation may not apply to you.



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